Box 2: Quality improvement steps taken by the prevention facilitators

- Presented preventive performance rates before intervention
- Facilitated the development of a practice policy for preventive care
- Assisted in the setting of goals and desirable levels of performance
- Assisted in the development of a written plan for implementing preventive care
- Assisted in the development and adaptation of tools and strategies to implement the prevention plan
- Facilitated meetings to assess progress and modify the plan if necessary
- Conducted performance feedback to measure the effect of changes made

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